

PATENT COOPERATION TREATY

PCT

INTERNATIONAL PRELIMINARY REPORT ON PATENTABILITY

(Chapter II of the Patent Cooperation Treaty)

(PCT Article 36 and Rule 70)

Applicant's or agent's file reference P12311PC00	FOR FURTHER ACTION		See Form PCT/IPEA/416
International application No. PCT/EP2019/068083	International filing date (<i>day/month/year</i>) 05.07.2019	Priority date (<i>day/month/year</i>)	
International Patent Classification (IPC) or national classification and IPC INV. A47K10/38			
Applicant Essity Hygiene and Health Aktiebolag			
1. This report is the international preliminary examination report, established by this International Preliminary Examining Authority under Article 35 and transmitted to the applicant according to Article 36. 2. This REPORT consists of a total of <u>7</u> sheets, including this cover sheet. 3. This report is also accompanied by ANNEXES, comprising: a. ☒ (<i>sent to the applicant and to the International Bureau</i>) a total of <u>11</u> sheets, as follows: ☒ sheets of the description, claims and/or drawings which have been amended and/or sheets containing rectifications authorized by this Authority, unless those sheets were superseded or cancelled, and any accompanying letters (see Rules 46.5, 66.8, 70.16, 91.2, and Section 607 of the Administrative Instructions). ☐ sheets containing rectifications, where the decision was made by this Authority not to take them into account because they were not authorized by or notified to this Authority at the time when this Authority began to draw up this report, and any accompanying letters (Rules 66.4bis, 70.2(e), 70.16 and 91.2). ☐ superseded sheets and any accompanying letters, where this Authority either considers that the superseding sheets contain an amendment that goes beyond the disclosure in the international application as filed, or the superseding sheets were not accompanied by a letter indicating the basis for the amendments in the application as filed, as indicated in item 4 of Box No. I and the Supplemental Box (see Rule 70.16(b)). b. ☐ (<i>sent to the International Bureau only</i>) a total of (indicate type and number of electronic carrier(s)) , containing a sequence listing, in the form of an Annex C/ST.25 text file, as indicated in the Supplemental Box Relating to Sequence Listing (see paragraph 3ter of Annex C of the Administrative Instructions).			
4. This report contains indications relating to the following items: ☒ Box No. I Basis of the report ☐ Box No. II Priority ☐ Box No. III Non-establishment of opinion with regard to novelty, inventive step and industrial applicability ☐ Box No. IV Lack of unity of invention ☒ Box No. V Reasoned statement under Article 35(2) with regard to novelty, inventive step or industrial applicability; citations and explanations supporting such statement ☐ Box No. VI Certain documents cited ☒ Box No. VII Certain defects in the international application ☐ Box No. VIII Certain observations on the international application			
Date of submission of the demand 04.05.2021		Date of completion of this report 05.10.2021	
Name and mailing address of the international preliminary examining authority:  European Patent Office P.B. 5818 Patentlaan 2 NL-2280 HV Rijswijk - Pays Bas Tel. +31 70 340 - 2040 Fax: +31 70 340 - 3016		Authorized officer Boyer, Olivier Telephone No. +31 70 340-8422 	

Box No. I Basis of the report

1. With regard to the **language**, this report is based on
- ☒ the international application in the language in which it was filed
 - ☐ a translation of the international application into , which is the language of a translation furnished for the purposes of:
 - ☐ international search (under Rules 12.3(a) and 23.1(b))
 - ☐ publication of the international application (under Rule 12.4(a))
 - ☐ international preliminary examination (under Rules 55.2(a) and/or 55.3(a) and (b))
2. With regard to the **elements*** of the international application, this report is based on (*replacement sheets which have been furnished to the receiving Office in response to an invitation under Article 14 are referred to in this report as "originally filed" and are not annexed to this report*):

Description, Pages

1-14 as originally filed

Claims, Numbers

1-22 filed in electronic form on 01-07-2021

Drawings, Sheets

1/10-10/10 as originally filed

- ☐ a sequence listing - see Supplemental Box Relating to Sequence Listing.
3. ☐ The amendments have resulted in the cancellation of:
- ☐ the description, pages
 - ☐ the claims, Nos.
 - ☐ the drawings, sheets/figs
 - ☐ the sequence listing (*specify*):
4. ☐ This report has been established as if (some of) the amendments annexed to this report and listed below had not been made, since either they are considered to go beyond the disclosure as filed, or they were not accompanied by a letter indicating the basis for the amendments in the application as filed, as indicated in the Supplemental Box (Rules 70.2(c) and (c-bis)):
- ☐ the description, pages
 - ☐ the claims, Nos.
 - ☐ the drawings, sheets/figs
 - ☐ the sequence listing (*specify*):
5. ☐ This report has been established:
- ☐ taking into account the **rectification of an obvious mistake** authorized by or notified to this Authority under Rule 91 (Rules 66.1(d-bis) and 70.2(e)).
 - ☐ without taking into account the **rectification of an obvious mistake** authorized by or notified to this Authority under Rule 91(Rules 66.4bis and 70.2(e)).

**INTERNATIONAL PRELIMINARY REPORT
ON PATENTABILITY**

International application No.
PCT/EP2019/068083

6. ☒ With regard to top-up searches (Rules 66.1 *ter* and 70.2(f)):
- ☒ A top-up search was carried out by this Authority on 08.09.2021 (all discovered documents are listed in the Supplemental Box Relating to Top-up Search).
 - ☐ Additional relevant documents have been discovered during the top-up search.
 - ☐ No top-up search was carried out by this Authority because it would serve no useful purpose.
7. ☐ Supplementary international search report(s) from Authority(ies) has/have been received and taken into account in establishing this report (Rule 45bis.8(b) and (c)).

* If item 4 applies, some or all of those sheets may be marked "superseded".

Box No. V Reasoned statement under Article 35(2) with regard to novelty, inventive step or industrial applicability; citations and explanations supporting such statement

1. Statement

Novelty (N)	Yes: Claims	<u>5, 8, 11-19, 22</u>
	No: Claims	<u>1-4, 6, 7, 9, 10, 20, 21</u>
Inventive step (IS)	Yes: Claims	
	No: Claims	<u>1-22</u>
Industrial applicability (IA)	Yes: Claims	<u>1-22</u>
	No: Claims	

2. Citations and explanations (Rule 70.7):

see separate sheet

Box No. VII Certain defects in the international application

The following defects in the form or contents of the international application have been noted:

see separate sheet

Re Item V

Reasoned statement with regard to novelty, inventive step or industrial applicability; citations and explanations supporting such statement

1 Reference is made to the following documents:

- D1 JP H07 7588 U (Sada Nishiura) (1995-02-03)
- D2 DE 195 45 440 A1 (GRAMMER MEINRAD [DE]) (1997-06-12)
- D3 US 4 034 924 A (CARLISLE EDWARD F) (1977-07-12)
- D4 US 3 184 176 A (TUCKER COUNCIL A ET AL) (1965-05-18)
- D5 US 6 202 956 B1 (GRASSO KAMALA J [US] ET AL) (2001-03-20)

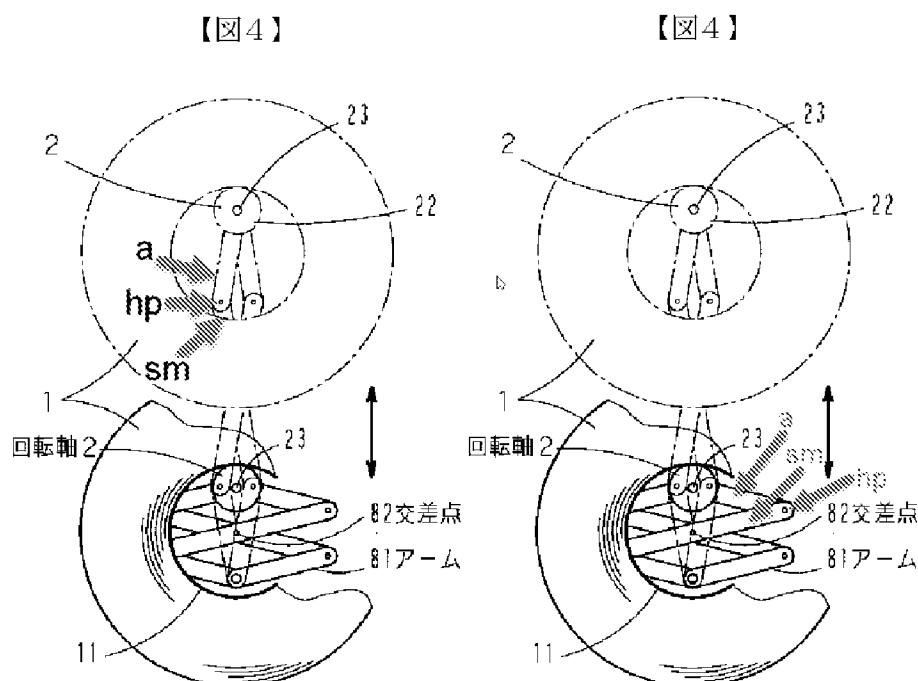
2 Independent claim 1

2.1 As communicated in the telephone conversation dated 08-09-2021 with M. Frederik Althoff, the examining division read carefully the applicant arguments filed in the letter related to the amendments dated 01-07-2021 and agrees with the arguments related to D5. However the examining division respectfully disagrees with the arguments related to D1 for the reasons below.

2.2 Document D1 discloses the following features in figures 1-3 and 4 below:

Dispenser *for dispensing web material from a roll*, the dispenser comprising:

- a housing (3,4,5,6,61) defining an interior of the dispenser, said housing comprising a back wall (5) and at least two side walls (3,4),
- an arm (a) hinged at a hinge point (hp) to a support member (sm), said arm being adapted to pivot about said hinge point,
- said arm comprising a spindle attached perpendicular to said arm, said spindle *being adapted to rotatably support a roll (1) during dispensing*, and wherein said arm is pivotable about said hinge point between a first position (fig. 4, full lines) in which said spindle is arranged in a dispensing position within the housing of the dispenser, and a second position (fig. 4, dashed lines) in which said spindle is arranged in a loading position outside the housing of the dispenser in order to allow loading of a roll onto said spindle, wherein said spindle, when in dispensing position, is arranged closer to the back wall of the dispenser housing than the hinge point of the arm.



2.2.1 If the back wall is on the right the spindle 23 of figure 4 above, the first figure 4 on the left above is considered, otherwise the second figure 4 on the right above is considered.

2.2.2 The examining division read carefully the applicant arguments filed in the letter dated 04-05-2021 and agrees that the spindle moves along a straight line relative to the housing. However the examining division disagrees that document D1 doesn't disclose that said arm (a), that comprises a spindle (2), is pivotable about said hinge point (hp), because the arm (a) and the spindle (2) are pivoting with regards to the hinge point (hp). The examining division is considering the hinge point as being the reference instead of the housing.

2.3 The subject-matter of claim 1 is not novel and does therefore not meet the criteria of Articles 33 (1) and (2) PCT.

3 Independent claim 20

Documents D1 disclose mutatis mutandis the features of claim 20 (see paragraph 2 above for the features).

The subject-matter of claim 20 is not novel and does therefore not meet the criteria of Articles 33 (1) and (2) PCT.

4 **Dependent claims 2-19, 21 and 22**

The following dependent claims do not contain any additional features which, in combination with the features of any claim to which they refer, meet the requirements of the PCT set forth in Article 33(2) PCT in respect of novelty, and/or Article 33(3) PCT in respect of an inventive step.

Claims 2 and 21: known from D1, fig. 4 above, (a,sm).

Claim 3: known from D1, fig. 4 above, (a).

Claim 4: known from D1, fig. 3, (61,72).

Claim 5: see D2, fig. 3, (70,74).

Claim 6: known from D1, fig. 4 above, (a).

Claim 7: known from D1, fig. 2-3, (2).

Claim 8: see D3, fig. 3, (80,81,84).

Claim 9: known from D1, fig. 1, (2 in full and dashed lines) and fig. 2, (23).

Claim 10: known from D1, fig. 3, (25).

Claim 11: see D4, fig. 10-11, (132,134).

Claim 12 and 22: see D5, fig. 1-9, (20, 20A).

Claim 14-15: see D2, fig. 3, (70,72,74)

Claims 18-19: see D4, fig. 10-11, (20).

In claims 13, 16 and 17 slight constructional changes are suggested which come within the scope of the customary practice followed by persons skilled in the art, especially as the advantages thus achieved can be readily contemplated in advance. Consequently, the subject-matter of claims 13, 16 and 17 also appears to lack an inventive step.

Re Item VII

5 **Certain defects in the international application**

- 5.1 Independent claims 1 and 20 are currently not in the two-part form in accordance with Rule 6.3(b) PCT.

- 5.2 Contrary to the requirements of Rule 5.1(a)(ii) PCT, the relevant background art disclosed in D1 and D5 is not mentioned in the description.

Date July 1, 2021
Essity reference P12311PC00



European Patent Office
80298 MUNICH
Germany

**International PCT Application No. PCT/EP2019/068083 -
"JOLT Core Support"**

Applicant: Essity Hygiene and Health Aktiebolag

Dear Sirs,

Please find in the below our comments to the Written Opinion issued 28 May 2021 regarding the above-referenced application.

Amended claims

Please find enclosed new claims 1 to 22 to replace the previously pending claims.

New independent claim 1 is formed by previous claim 1 with the addition of the features from previous claim 4 and previous claim 7. The reference in previous claim 7 to the "axis of rotation of the arm (26a, 26b)" has been amended to a reference to "the hinge point (27) of the arm (26a, 26b)". Support for this amendment is found in the application as filed, page 3, lines 10-11: "The spindle in dispensing position is arranged closer to the back wall of the dispenser housing than the hinge point, i.e. the axis of rotation of the arm."

New claims 2 to 3 correspond to previous claims 2 to 3.

New claims 4 to 5 correspond to previous claims 5 to 6.

New claims 6 to 19 correspond to previous claims 8 to 21.

New independent claim 20 is based on previous claim 22, and is amended in a similar way as independent claim 1.

New claims 21 to 22 correspond to previous claims 23 to 24.

Previous claims 4 and 7 are deleted.

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In view of the above, the new claims 1 to 22 fulfil the requirements for support in the application as filed.

Novelty and Inventive Step

In the Written Opinion, the subject-matter of the previously pending independent claims were alleged to lack novelty in view of D1 (JP H07 7588 U) or D5 (US 6 202 956).

New claim 1 reads:

Dispenser (11) for dispensing web material from a roll, the dispenser (11) comprising:

- a housing (12) defining an interior of the dispenser (11), said housing (12) comprising a back wall (37) and at least two side walls (221, 222, 223),
- an arm (26a, 26b) hinged at a hinge point (27) to a support member (28a, 28b), said arm (26a, 26b) being adapted to pivot about said hinge point (27),
- said arm comprising a spindle (13a, 13b) attached perpendicular to said arm (26a, 26b), said spindle (13a, 13b) being adapted to rotatably support a roll during dispensing, and wherein

said arm (26a, 26b) is pivotable about said hinge point (27) between a first position in which said spindle (13a, 13b) is arranged in a dispensing position within the housing (12) of the dispenser (11), and a second position in which said spindle (13a, 13b) is arranged in a loading position outside the housing (12) of the dispenser (11) in order to allow loading of a roll onto said spindle (13a, 13b), wherein said spindle (13a, 13b), when in dispensing position, is arranged closer to the back wall (39) of the dispenser housing (12) than the hinge point (27) of the arm (26a, 26b).

The effect of the feature that the spindle, when in the dispensing position, is arranged closer to the back wall of the dispenser housing than the hinge point of the arm is, as explained in the application as filed page 3, lines 10 to 20, that the attraction of gravity onto the arm and spindle when in the dispensing position is located behind the hinge point, towards the back of the dispenser. Accordingly, the spindle will rest in the dispensing position by action of gravity, and only move towards the loading position upon the action from the service personnel.

Accordingly, the dispenser may be opened, e.g. by opening a front cover 23, without risk of the spindle immediately falling out from the housing. Still, the spindle is easily extracted from the dispensing position for e.g. replacement of a roll on the spindle.

Novelty

D1 describes a dispenser having a spindle 2 which may rotatably carry a roll. The spindle 2 may be moved from a dispensing position to a loading position by means of an extendible arm arrangement. The extendible arm arrangement moves from a contracted position to an elongated position. It is to be noted that the spindle 2 is thus moved from the dispensing position to the loading position by moving along a straight line out of the housing by virtue of the arm arrangement moving between the contracted position to the elongated position.

Even if defining the outermost link in the arm arrangement be defined as the "arm" in the pending independent claims, the spindle 2 is not arranged closer to a back wall of a dispenser housing from which the arrangement extends than a hinge point of that arm (outermost link).

Accordingly, D1 at least does not include the feature:

wherein said spindle (13a, 13b), when in dispensing position, is arranged closer to the back wall (39) of the dispenser housing (12) than the hinge point (27) of the arm (26a, 26b)

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as required by the new independent claims.

Thus, the subject-matter of each of the new independent claims is novel in view of D1.

D5 describes a first embodiment of a dispenser in Figs. 2 to 6, and a second embodiment of a dispenser in Figs. 7 to 9.

For the first embodiment of D5, the dispensing position is illustrated in Fig. 5. As seen in the Figure, the spindle 34 being arranged on the support frame 30 is in the dispensing position arranged immediately above the pivot point 22 of the support frame 30, i.e. the spindle 34 is arranged at the same distance to the back wall of the dispenser as the pivot point 22.

To ensure that the spindle 34 remains in the dispensing position throughout dispensing, the support frame 30 includes a bifurcated projection 38 for receiving a rib 39 projecting from the second housing member 20 (i.e. the cover) when the dispenser is closed, so as to add structural stability to the dispenser. (Figs. 2 and 5; Col. 5, lines 27 to 30). Further, additional stability is said to be achieved by an opening 36 (see Fig. 2) in the support frame 30 which receives the stabilizer plate 54 when in the dispensing position (Col. 5, lines 57 to 65).

Thus, in the first embodiment of D5, the support frame 30 is held in a dispensing position by means of the features described in the above.

In the second embodiment of D5, in the dispensing position as illustrated in Fig. 8, the spindle 34A is located further from the back wall of the first housing member 18A, than the pivot point of the support frame 30. Accordingly, when the second housing member 20 (the front cover) is opened, the support frame 30 will be urged to pivot the spindle 34A out of the first housing member 18A. This is clearly intentional, as for this second embodiment, means connecting the second housing member 20A to the support frame 30

are provided, in order to provide automatic outward pivoting of the support frame 30A and roll support spindle 34A when the second housing member 20A (the front cover) is moved to its open position (Fig. 9; Col. 7, lines 45 to 53).

In view of the above, none of the embodiments of D5 discloses at least the feature wherein said spindle (13a, 13b), when in dispensing position, is arranged closer to the back wall (39) of the dispenser housing (12) than the hinge point (27) of the arm (26a, 26b) of the new independent claims.

Accordingly, the subject-matter of each one of the new independent claims is novel in view of D5.

Inventive Step

Starting from D1, it is evident that the dispenser disclosed therein would not have a problem with the spindle unintentionally falling out from the dispenser, since the external arm arrangement would require an external force to be extended from its retracted position. Accordingly, there is no motivation for the person skilled in the art to contemplate changes to the dispensing position in D1.

Turning to D5, the second embodiment clearly suggests that the spindle shall automatically be moved out from the first housing when the front cover (second housing) is opened. This teaching goes against the idea of the invention, and thus there is no motivation to the person skilled in the art to contemplate changes to the dispensing position of the second embodiment in D5.

For the first embodiment of D5, there is no explicit explanation whether the spindle may be arranged to automatically be moved out from the housing or not. The dispensing position as illustrated in Fig. 5 with support frame 30 extending in a generally vertical direction appears to be an unstable position, requiring stabilization as described in the above.

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Since the opening of the cover would result in the removal of the rib 39 from the bifurcation 38 of the support frame 30, it appears that this may result in the support frame 30 pivoting out from the first housing. Again, D5 does not suggest that this should necessarily be disadvantageous.

If however, for whatever reason, a person skilled in the art would consider adapting the dispenser of the first embodiment of D5 such that the risk of the spindle falling out of the dispenser is reduced, an obvious manner for doing this would be to adjust the engagement between the opening 36 in the support frame 30 and the stabilizer plate 54, features which are already present in D5 and used to stabilize the frame. This would not result in the invention as defined by the independent claims.

In summary, neither D1 nor D5 suggests that the spindle, when in the dispensing position, shall be arranged closer to the back wall of the dispenser housing than the hinge point of the arm. This feature results in that a stable dispensing position is achieved, and enables use of the simple yet effective arrangements for moving the spindle from the first dispensing position to a second position outside of the housing.

In view of the above, the subject-matter of the new independent claims presents an inventive step in view of D1 and/or D5.

Further, it is noted that in the Written Opinion, it is referred to document D2 (DE 195 45 440), Fig. 3 (12) for the features of previous claim 7 which are now incorporated in new claim 1. D2 describes an arm arrangement comprising several linked arms, for holding a spindle for a toilet paper roll. It is, respectfully, not quite understood how this arm arrangement should disclose the feature of previous claim 7. However, even if such an arm could possibly be folded to numerous different positions, there is no motivation as to why or how the arrangement of D2 should be applied to a dispenser e.g. as disclosed in D1, or to what advantages. Accordingly, D2 does not provide any motivation or teaching which would guide the person skilled in the art to arrive at the subject-matter of the new

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independent claims. Accordingly, the subject-matter of the new independent claims presents an inventive step also in view of D2, alone or in combination with D1 and/or D5.

Accordingly, a positive International Preliminary Report of Patentability (IPRP) is kindly requested. Should, for any reason, the Examiner be unable to issue a positive IPRP, it is kindly requested that a new Written Opinion is issued.

Should any issues remain which may advantageously be discussed over the telephone, the Examiner is kindly invited to contact the undersigning attorney.

Yours faithfully,
On behalf of Essity,

Fredrik Althoff

Association No. 850

Encl:

New claims 1 to 22 (new amendments marked)
New claims 1 to 22 (clean copy)

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CLAIMS

1. Dispenser (11) for dispensing web material from a roll, the dispenser (11) comprising:

- a housing (12) defining an interior of the dispenser (11), said housing (12) comprising a back wall (37) and at least two side walls (221, 222, 223),
- an arm (26a, 26b) hinged at a hinge point (27) to a support member (28a, 28b), said arm (26a, 26b) being adapted to pivot about said hinge point (27),
- said arm comprising a spindle (13a, 13b) attached perpendicular to said arm (26a, 26b), said spindle (13a, 13b) being adapted to rotatably support a roll during dispensing, and wherein

said arm (26a, 26b) is pivotable about said hinge point (27) between a first position in which said spindle (13a, 13b) is arranged in a dispensing position within the housing (12) of the dispenser (11), and a second position in which said spindle (13a, 13b) is arranged in a loading position outside the housing (12) of the dispenser (11) in order to allow loading of a roll onto said spindle (13a, 13b), wherein said spindle (13a, 13b), when in dispensing position, is arranged closer to the back wall (39) of the dispenser housing (12) than the hinge point (27) of the arm (26a, 26b).

2. Dispenser (11) according to claim 1, wherein said arm (26a, 26b) is folded over said support member (28a, 28b) in first position, and said arm (26a, 26b) is folded away from the support member (28a, 28b) in second position.

3. Dispenser (11) according to any of the preceding claims, wherein said arm (26a, 26b) is pivotable from said first position within the interior of the dispenser (11) into said second position.

4. Dispenser (11) according to any of the preceding claims, wherein said support member (28a, 28b) is attached to the dispenser (11) at a side wall (221, 222, 223) of the dispenser (11).

5. Dispenser (11) according to any of the preceding claims, wherein said support member (28a, 28b) and said arm (26a, 26b) extend in a direction perpendicular from the back wall (37) of the dispenser (11), and wherein said arm (26a, 26b) is adapted to pivot in the same direction.

6. Dispenser (11) according to any of the preceding claims, wherein the angle between said spindle (13a, 13b) in loading position and said spindle (13a, 13b) in dispensing

position is at least 90 degrees, preferably at least 110 degrees and more preferably at least 130 degrees.

7. Dispenser (11) according to any of the preceding claims, wherein a deflecting member (14) is arranged in the dispenser housing (12), said deflecting member (14) being arranged to receive a first end (17) of said spindle (13a, 13b) when said spindle (13a, 13b) is in dispensing position.

8. Dispenser (11) according to claim 7, wherein said deflecting member (14) comprises a guiding groove (18) adapted to receive said first end (17) of the spindle (13a, 13b) and guide it into an engaged position when the arm (26a, 26b) is in dispensing position.

9. Dispenser (11) according to the any of the claims 7-8, wherein said deflecting member (14) being movable between a protruding position protruding towards said spindle (13a, 13b) in dispensing position and a retracted position retracted into the housing (12) away from the spindle (13a) in dispensing position; and wherein the deflecting member (14) is connected to a blocking member (15) moving in response to the movement of the deflecting member (14).

10. Dispenser (11) according to the any of the claims 7-9, wherein said deflecting member (14) interacts with a resilient member (16) arranged to allow the deflecting member (14) to flex back into protruding position from retracted position.

11. Dispenser (11) according to the any of the claims 7-10, wherein said deflecting member (11) has a shape adapted to fit in a complementary indentation (29) in the side of a roll (30) arranged on the spindle (13a, 13b).

12. Dispenser (11) according to the any of the preceding claims, wherein the dispenser (11) comprises a front cover (23) and said front cover (23) is hinged to the dispenser housing (12) below the hinge point (27) of the arm (26a, 26b) and movable between an opened and closed state, and wherein the front cover (23), upon being moved from opened to closed state, is adapted to abut against said arm (26a, 26b) if said arm (26a, 26b) is in second position and push said arm (26a, 26b) towards the first position with the movement of the front cover (23).

13. Dispenser (11) according to the any of the preceding claims, wherein the arm (26a, 26b) comprises an overload mechanism allowing said arm (26a, 26b) to snap out of second position and rotate further about the hinge point (27) if a force above a predetermined release force is applied to the spindle (13a, 13b) when the arm (26a, 26b) is in second position.

14. Dispenser (11) according to the any of the preceding claims, wherein said arm (26a, 26b) partly encompasses part of the support member (28a, 28b) when the arm (26a, 26b) is in first position.

15. Dispenser (11) according to the any of the preceding claims, wherein said arm (26a, 26b) comprises two bearing surfaces (39), said bearing surfaces (39) bear against the outer side surfaces (38) of the support member (28a, 28b) such that said bearing surfaces (39) are allowed to slide against the outer side surfaces (38) of the support member (28a, 28b) when the arm (26a, 26b) moves between first position and second position.

16. Dispenser (11) according to claim 15, wherein at least one outer side surface (38) of the support member (28a, 28b) is provided with a knob (40) or recess (41) and at least the corresponding bearing surfaces (39) of said arm (26a, 26b) is provided with a complementary recess (41) or knob (40), wherein said knob (40) is allowed to slide along said recess (41) as the arm (26a, 26b) moves between first position and second position.

17. Dispenser (11) according to claim 16, wherein the knob(s) (40) snap out of the recess(es) (41) if a force above a predetermined release force is applied to the spindle (13) when the arm (26a, 26b) is in second position.

18. Dispenser (11) according to the any of the preceding claims, wherein the dispenser (11) is a dual dispenser comprising two support members (28a, 28b), two arms (26a, 26b) and two spindles (13a, 13b) adapted to hold a roll respectively, and wherein the two arms (26a, 26b) are movable between first position and second position independent of each other.

19. Dispenser (11) according to the any of the claims 1 -17, wherein the dispenser (11) is a dual dispenser comprising a support member (28a), an arm (26a) and two spindles (13a, 13b) adapted to hold a roll respectively, and wherein the two spindles (13a, 13b) are attached perpendicular to said arm (26a).

20. Method of loading a dispenser (11) for dispensing web material from a roll, the dispenser (11) comprising a housing (12), said housing (12) comprising a back wall (37) and at least two side walls (221, 222, 223), an arm (26a, 26b) hinged at a hinge point (27) to a support member (28a, 28b), said arm (26a, 26b) being allowed to pivot about said hinge point (27) and comprising a spindle (13a, 13b) attached perpendicular to said arm (26a, 26b), said spindle (13a, 13b) being adapted to rotatably support a roll during dispensing, and the method of loading comprises:

- pivoting said arm (26a, 26b) about said hinge point (27) to a second position in which the spindle (13a, 13b) is arranged in a loading position outside the housing (12) of the dispenser (11) thereby allowing loading of a roll (30) onto said spindle (13a, 13b),
- placing a roll (30) on said spindle (13a, 13b), and
- pivoting said arm (26a, 26b) about said hinge point (27) back into a first position in which the spindle (13a, 13b) is arranged in a dispensing position within the housing (12) of the dispenser (11), wherein said spindle (13a, 13b), when in dispensing position, is arranged closer to the back wall (39) of the dispenser housing (12) than the hinge point (27) of the arm (26a, 26b)

21. Method of loading a dispenser (11) according to claim 20, wherein said arm (26a, 26b) is folded away from the support member (28a, 28b) when pivoted to said second position, and said arm (26a, 26b) is folded back towards the support member (28a, 28) when pivoted into said first position.

22. Method of loading a dispenser (11) according to any of claims 20-21, wherein the dispenser (11) further comprises a front cover (23) hinged to the dispenser housing (12) below the hinge point (27) of the arm (26a, 26b) and arranged to be movable between an opened and closed state, wherein the method further comprises:

- moving the front cover (23) to said opened state before pivoting the arm (26a, 26b) into second position,
- moving the front cover (23) from said opened state to said closed state after a roll has been placed on said spindle (13a, 13), and
- pushing the front cover (23) against said arm (26a, 26b) in second position, said arm (26a, 26b) thereby being urged to fold towards the first position with the movement of the front cover (23).